



NATURAL STONE RESOURCES  
EXPORTERS · IMPORTERS · DISTRIBUTORS

## SPECIAL ORDER RELEASE FORM

Customer

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Purchase Order#

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NSR Sales Order#

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- This order is being fabricated (cut, honed, flamed, etc.) from its original sellable state. Natural Stone Resources outsources fabrication of products and thoroughly inspects all orders prior to shipment, as a result cannot accept any cancellations, revisions, exchanges or returns on this order once it has been confirmed. Any claims regarding quality of the product need to be brought to the attention of Natural Stone Resources within three (3) business days of receipt.
  
- This order is being sourced by Natural Stone Resources from a vendor with special terms and conditions. Therefore, Natural Stone Resources cannot accept any cancellations, revisions, exchanges or returns to the order once it has been confirmed. This order may require a deposit and may be subject to an extended lead time. Customer must confirm all third-party sourced vendors material by tile series and tile name prior to shipping.
  
- This factory order is being produced to the customer's specifications; therefore, Natural Stone Resources cannot accept any cancellations, revisions, exchanges, or returns to the order once it has been confirmed. This order may require a deposit and may be subject to extended lead times.
  
- The customer has requested to ship this order via UPS/FedEx Ground/Air, although the quantity ordered is greater than that which Natural Stone Resources deems safe for this type of shipment. Customer agrees not to hold NSR liable for any damages or delays that occur. All claims must be made with freight carrier.

I, \_\_\_\_\_, have read the clause above and understand that due to the nature of this order/shipment, Natural Stone Resources may not accept any returns or liability for this order.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date